

Making Payments

On-line fee payments are now available through ParentPortal, using your credit/debit card. Sign into ParentPortal, select alio Ca\$h, and proceed to make a payment. Please note that there is a \$4.50 convenience fee, assessed by SchoolPay, attached to each transaction.

It is suggested that you use Internet Explorer v8 or v9 as your web browser, and requires you to allow pop-ups for this site. Internet Explorer v10 will not function properly at this time.

Login Location

Make payments from your Parent Portal account in PowerSchool. Login to ParentPortal directly from our school's website: http://reavisd220.org

Once in ParentPortal, scroll down to the bottom of the screen and select the link for alio Ca\$h

Your student's fees will appear. Scroll down and select the blue link:



Enter the payment Amount and select Submit:



If your computer hangs and does not process, please be sure to check your web browser -- pop-ups need to be allowed, and you need to be using Internet Explorer 8 or 9.

Follow the on-screen instructions – Select Continue

The amount that will be charged to your credit card will appear. Select Continue.

Complete the Personal Information screen and Continue.

Purchase History/Receipts

You will receive an electronic receipt for every transaction. If you don't see it in your inbox, check your spam filter. It's a good idea to set your email to accept mail from office@mypaynet.com.



Security and Privacy

Security

Paying at secure online websites is less prone to fraud than paying at a physical location or over the telephone. We are PCI-DSS certified (Payment Card Industry Data Security Standard), the industry standard for internet-based financial services transactions. All data is encrypted using SSL technology so that payment account numbers are never viewable in any part of the service.

Privacy Policy

Our privacy policy is to never share your information with third parties. The information you provide is used solely for the purposes of completing the transaction.

Errors

Each transaction undergoes verification processes to guard against fraud and weed out typing errors. If the account number is not recognized you will be immediately notified and the transaction will not be authorized.

Support

The fastest way to get service is to use the contact form in your account or send an email to customersupport@mypaynet.com. SchoolPay customer service is offered Monday –Friday from 7 am to 7 pm Central time at 888.88.MYPAY (press 1 for support). After hours, weekend and holiday support is offered via email.

Please send questions about specific school purchases or policies directly to the school. Contact Mrs. Sheila Carey at 708-599-7200, ext. 240, 7:30am – 3:30pm, Monday-Friday.